



CITY OF MANTECA

PUBLIC WORKS DEPARTMENT WATER DIVISION

Water Division Monthly Report May 2019

Production

	2019	2018	Difference
Total Water Production (MG)	379.615	446.209	-66.59
Surface Water (MG)	268.372	288.15	-19.78
Groundwater (MG)	111.243	158.059	-46.82
Surface Water Percentage (%)	71	64.60	6.4
Sodium Hypochlorite Usage (lbs)	11,824	14,100	-2,276
Average Chlorine Residual (mg/L)	1.59	1.34	0.25
Number of Water Samples	552	NA	NA

Distribution

	2019	2018	Difference
Water Quality Complaints	12	0	12
USA's	432	NA	NA
Sprinkler Timer Service	17	14	3
Leaks Repaired	28	16	12
Valves Exercised	77	150	-73
Hydrant Flushing (gals)	27,000	NA	NA

Customer Service

	2019	2018	Difference
Customer Service Calls	328	105	223
New Meter Installs	56	67	-11
Shut Off List	496	NA	NA
Finance Work Orders	384	NA	NA
Meter Retrofits	626	342	284
Meter Rereads	487	344	143

Personnel

	2019	2018	Difference
Sick Leave (Hrs. Used)	130.5	263.25	-132.75
Vacation (Hrs. Used)	329.64	423.85	-94.21
CTO (Hrs. Used)	188.36	259.65	-71.29
Emergency Call Outs	26	25	1
Injuries	0	0	0
Accidents	0	0	0

Customer Service Calls includes:

Failed Promises to Pay
Customer Requests (re-reads, pressure checks, etc.)
Returned Checks
Lock Off List
Customer Requests Ons/Offs
City Owned LMD reads

Distribution Leaks Repaired includes: Fire Hydrant Maintenance per Fire Dept.

Finance Work Orders includes:

Initial Start of Service
In/Out Reads
Cancellation of Service Offs

Shut Off List includes:

Initial Off's and return On's

Number of Water Samples:

Measure of total water analyses