



CITY OF MANTECA

PUBLIC WORKS DEPARTMENT WATER DIVISION

Water Division Monthly Report June 2019

Production

	2019	2018	Difference
Total Water Production (MG)	506.078	517.357	-11.28
Surface Water (MG)	325.339	340.581	-15.24
Groundwater (MG)	180.739	176.776	3.96
Surface Water Percentage (%)	64.3	65.80	-1.5
Sodium Hypochlorite Usage (lbs)	20,177	15,912	4,265
Average Chlorine Residual (mg/L)	1.67	1.21	0.46
Number of Water Samples	691	NA	NA

Distribution

	2019	2018	Difference
Water Quality Complaints	6	4	2
USA's	382	NA	NA
Sprinkler Timer Service	29	39	-10
Leaks Repaired	35	25	10
Valves Exercised	80	124	-44
Hydrant Flushing (gals)	72,900	NA	NA

Customer Service

	2019	2018	Difference
Customer Service Calls	425	24	401
New Meter Installs	19	88	-69
Shut Off List	628	NA	NA
Finance Work Orders	317	NA	NA
Meter Retrofits	259	342	-83
Meter Rereads	362	299	63

Personnel

	2019	2018	Difference
Sick Leave (Hrs. Used)	99.5	205.25	-105.75
Vacation (Hrs. Used)	401.6	270.25	131.35
CTO (Hrs. Used)	283.4	205.25	78.15
Emergency Call Outs	28	20	8
Injuries	0	1	-1
Accidents	0	0	0

Customer Service Calls includes:

Failed Promises to Pay
Customer Requests (re-reads, pressure checks, etc.)
Returned Checks
Lock Off List
Customer Requests Ons/Offs
City Owned LMD reads

Distribution Leaks Repaired includes: Fire Hydrant Maintenance per Fire Dept.

Finance Work Orders includes:

Initial Start of Service
In/Out Reads
Cancellation of Service Offs

Shut Off List includes:

Initial Off's and return On's

Number of Water Samples:

Measure of total water analyses