



CITY OF MANTECA

PUBLIC WORKS DEPARTMENT WATER DIVISION

Water Division Monthly Report January 2019

Production

	2019	2018	Difference
Total Water Production (MG)	198.496	211.039	-12.54
Surface Water (MG)	144.61	180.28	-35.67
Groundwater (MG)	53.885	30.759	23.13
Surface Water Percentage (%)	72.85	85.43	-12.6
Sodium Hypochlorite Usage (lbs)	5,625	3,367	2,258
Average Chlorine Residual (mg/L)	1.56	1.64	-0.08
Number of Water Samples	715	NA	NA

Distribution

	2019	2018	Difference
New Meter Installs	35	75	-40
USA's	349	NA	NA
Meter Rereads	506	356	150
Leaks Repaired	16	10	6
Valves Exercised	35	100	-65
Hydrant Flushing	0	NA	NA

Customer Service

	2019	2018	Difference
Customer Service's	248	39	209
Water Quality Compliants	2	1	1
Shut Off List	992	NA	NA
Finance Work Orders	349	NA	NA
Meter Retrofits	191	175	16
Sprinkler Timer Service	4	0	4

Personnel

	2019	2018	Difference
Sick Leave (Hrs. Used)	104.75	73	31.75
Vacation (Hrs. Used)	353.25	172.5	180.75
CTO (Hrs. Used)	260.5	200.5	60
Emergency Call Outs	22	25	-3
Injuries	0	0	0
Accidents	0	0	0

Customer Service's includes:

Failed Promises to Pay
Customer Requests (re-reads, pressure checks, etc.)
Returned Checks
Lock Off List
Customer Requests Ons/Offs
City Owned LMD reads

Finance Work Orders includes:

Initial Start of Service
In/Out Reads
Cancellation of Service Offs

Shut Off List includes:

Initial Off's and return On's

Number of Water Samples:

Measure of total water analyses