



CITY OF MANTECA

PUBLIC WORKS DEPARTMENT WATER DIVISION

Water Division Monthly Report April 2019

Production

	2019	2018	Difference
Total Water Production (MG)	319.922	295.524	24.40
Surface Water (MG)	216.421	218.152	-1.73
Groundwater (MG)	102.922	77.372	25.55
Surface Water Percentage (%)	67.77	74.00	-6.2
Sodium Hypochlorite Usage (lbs)	9,811	7,723	2,088
Average Chlorine Residual (mg/L)	1.43	1.5	-0.07
Number of Water Samples	831	NA	NA

Distribution

	2019	2018	Difference
Water Quality Complaints	13	29	-16
USA's	375	NA	NA
Sprinkler Timer Service	18	9	9
Leaks Repaired	32	13	19
Valves Exercised	114	128	-14
Hydrant Flushing (gals)	56,100	NA	NA

Customer Service

	2019	2018	Difference
Customer Service Calls	10	13	-3
New Meter Installs	41	48	-7
Shut Off List	1020	NA	NA
Finance Work Orders	416	NA	NA
Meter Retrofits	655	529	126
Meter Rereads	358	436	-78

Personnel

	2019	2018	Difference
Sick Leave (Hrs. Used)	166.5	115.5	51
Vacation (Hrs. Used)	347.6	292	55.6
CTO (Hrs. Used)	195.4	147.5	47.9
Emergency Call Outs	20	16	4
Injuries	1	0	1
Accidents	0	0	0

Customer Service Calls includes:

Failed Promises to Pay
Customer Requests (re-reads, pressure checks, etc.)
Returned Checks
Lock Off List
Customer Requests Ons/Offs
City Owned LMD reads

Distribution Leaks Repaired includes: Fire Hydrant Maintenance per Fire Dept.

Finance Work Orders includes:

Initial Start of Service
In/Out Reads
Cancellation of Service Offs

Shut Off List includes:

Initial Off's and return On's

Number of Water Samples:

Measure of total water analyses