



# CITY OF MANTECA

PUBLIC WORKS DEPARTMENT WATER DIVISION

## Water Division Monthly Report October 2017

### Production

|                                  | 2017    | 2016    | Difference |
|----------------------------------|---------|---------|------------|
| Total Water Production (MG)      | 408.67  | 312.955 | 95.715     |
| Surface Water (MG)               | 286.03  | 210.142 | 75.888     |
| Groundwater (MG)                 | 122.640 | 102.813 | 19.827     |
| Surface Water Percentage (%)     | 70      | 67.1    | 2.9        |
| Sodium Hypochlorite Usage (lbs)  | 10,507  | 9,003   | 1,504      |
| Average Chlorine Residual (mg/L) | 1.28    | 1.31    | -0.03      |

### Distribution

|                    | 2017 | 2016 | Difference |
|--------------------|------|------|------------|
| New Meter Installs | 85   | 38   | 47         |
| Meter Retrofits    | 213  | 51   | 162        |
| Meter Rereads      | 358  | 498  | -140       |
| Leaks Repaired     | 8    | 4    | 4          |
| Valves Exercised   | 262  | 395  | 13         |
| Backflows Tested   | 1    | 0    | 1          |

### Customer Service

|                           | 2017  | 2016  | Difference |
|---------------------------|-------|-------|------------|
| Customer Service Requests | 23    | 10    | 13         |
| Water Quality Compliants  | 0     | 0     | 0          |
| Sprinkler Timer Service   | 3     | 14    | -11        |
| Service On / Off          | 1,613 | 1,330 | 283        |
| Returned Check Notices    | 9     | 17    | -8         |

### Personnel

|                        | 2017   | 2016   | Difference |
|------------------------|--------|--------|------------|
| Sick Leave (Hrs. Used) | 106.75 | 121    | -14.25     |
| Vacation (Hrs. Used)   | 397.25 | 191.25 | 206        |
| CTO (Hrs. Used)        | 146.5  | 193.5  | -47        |
| Emergency Call Outs    | 11     | 10     | 1          |
| Injuries               | 1      | 0      | 1          |
| Accidents              | 0      | 0      | 0          |