



# CITY OF MANTECA

PUBLIC WORKS DEPARTMENT WATER DIVISION

## Water Division Monthly Report November 2017

### Production

	2017	2016	Difference
Total Water Production (MG)	260.476	218.669	41.807
Surface Water (MG)	207.923	166.264	41.659
Groundwater (MG)	52.553	52.404	0.149
Surface Water Percentage (%)	79.8	76.0	3.8
Sodium Hypochlorite Usage (lbs)	4,549	4,473	76
Average Chlorine Residual (mg/L)	1.3	1.28	0.02

### Distribution

	2017	2016	Difference
New Meter Installs	46	38	8
Meter Retrofits	263	42	221
Meter Rereads	287	853	-566
Leaks Repaired	19	9	10
Valves Exercised	152	306	13
Backflows Tested	0	0	0

### Customer Service

	2017	2016	Difference
Customer Service Requests	26	12	14
Water Quality Compliants	1	2	-1
Sprinkler Timer Service	6	8	-2
Service On / Off	1,582	1,133	449
Returned Check Notices	6	11	-5

### Personnel

	2017	2016	Difference
Sick Leave (Hrs. Used)	55	75	-20
Vacation (Hrs. Used)	742.5	787.75	-45.25
CTO (Hrs. Used)	210.25	101.0	109.25
Emergency Call Outs	8	7	1
Injuries	0	0	0
Accidents	0	0	0