



CITY OF MANTECA

PUBLIC WORKS DEPARTMENT WATER DIVISION

Water Division Monthly Report January 2017

Production

| | 2017 | 2016 |
|----------------------------------|---------|--------|
| Total Water Production (MG) | 168.806 | 172.23 |
| Surface Water (MG) | 106.07 | 80.427 |
| Groundwater (MG) | 62.736 | 91.800 |
| Surface Water Percentage (%) | 62.8 | 46.7 |
| Sodium Hypochlorite Usage (lbs) | 5,044 | 6,429 |
| Average Chlorine Residual (mg/L) | 1.21 | 1.05 |

Distribution

| | 2017 | 2016 |
|--------------------|------|------|
| New Meter Installs | 53 | 40 |
| Meter Retrofits | 52 | 57 |
| Meter Rereads | 196 | 461 |
| Leaks Repaired | 9 | 7 |
| Valves Exercised | 116 | 0 |
| Backflows Tested | 0 | 9 |

Customer Service

| | 2017 | 2016 |
|---------------------------|-------|-------|
| Customer Service Requests | 22 | 50 |
| Water Quality Compliants | 1 | 1 |
| Sprinkler Timer Service | 1 | 14 |
| Service On / Off | 1,311 | 1,116 |
| Returned Check Notices | 22 | 18 |

Personnel

| | 2017 | 2016 |
|------------------------|--------|-------------|
| Sick Leave (Hrs. Used) | 122.5 | 101.75 |
| Vacation (Hrs. Used) | 186.75 | 92.75 |
| CTO Used (Hrs. Used) | 166.75 | Not Tracked |
| Emergency Call Outs | 8 | 14 |
| Injuries | 0 | 0 |
| Accidents | 0 | 0 |